

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ **BLACK BORDERS**
- ☐ **IMAGE CUT OFF AT TOP, BOTTOM OR SIDES**
- ☐ **FADED TEXT OR DRAWING**
- ☐ **BLURRED OR ILLEGIBLE TEXT OR DRAWING**
- ☐ **SKEWED/SLANTED IMAGES**
- ☐ **COLOR OR BLACK AND WHITE PHOTOGRAPHS**
- ☐ **GRAY SCALE DOCUMENTS**
- ☐ **LINES OR MARKS ON ORIGINAL DOCUMENT**
- ☒ **REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY**
- ☐ **OTHER:** _____

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.

7. 5. 02

ATTORNEY DOCKET

067439-0111



PATENT APPLICATION

09/817.353

3627
7-17-2

1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Philip S. Siegel
Serial Number: 09/817,353
Date Filed: March 26, 2001
Group Art: Unknown
Examiner: Unknown
Title: **SYSTEM AND METHOD FOR SINGLE-ACTION RETURNS OF REMOTELY PURCHASED MERCHANDISE**

Honorable Assistant Commissioner
of Patents
Washington, D.C. 20231

RECEIVED
JUL 11 2002
GROUP 3600

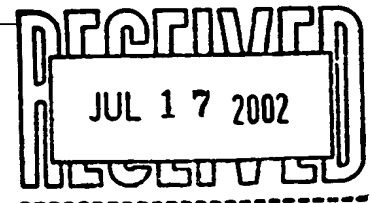
Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Information Disclosure Statement and PTO-1449 with references and Change of Correspondence Address are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 3rd day of July, 2002, and is addressed to the U.S. Patent and Trademark Office, Washington, D.C. 20231.


Shannon Judice

Express Mail Receipt
No. EL740051821US



ATTORNEY DOCKET
067439.0111

PATENT
09/817,353



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Philip S. Siegel
Serial No.: 09/817,353
Date Filed: March 26, 2001
Group Art Unit: Unknown
Examiner: Unknown
Title: SYSTEM AND METHOD FOR SINGLE-ACTION RETURNS OF REMOTELY PURCHASED MERCHANDISE

RECEIVED
JUL 11 2002
GROUP 3600

Honorable Assistant Commissioner
of Patents
Washington, D.C. 20231

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail #EL740051821US addressed to: Assistant Commissioner of Patents, Washington, D.C. 20231, on the date shown below.

Shannon Judice
Shannon Judice
7/3/02
Date

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicant respectfully requests, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the reference listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. A copy of the reference is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

ATTORNEY DOCKET
067439.0111



PATENT
09/817,353

2

Applicant believes no fees are due, however, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 50-2148 of Baker Botts L.L.P.

Respectfully submitted,

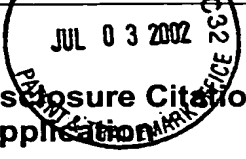
BAKER BOTTS L.L.P.
Attorneys for Applicant

Ann C. Livingston
Reg. No. 32,479

Correspondence Address:
Ann Livingston
Baker Botts L.L.P.
1600 San Jacinto Center
98 San Jacinto Blvd.
Austin, Texas 78701
(512) 322-2634

Date: 6/27/02

RECEIVED
JUL 11 2002
GROUP 3600

PTO-1449				Application No.		Applicant(s)	
Information Disclosure Citation in an Application		09/817,353		Philip S. Siegel			
		Docket Number		Group Art Unit		Filing Date	
		067439.0111		Unknown		3/26/01	
U.S. PATENT DOCUMENTS							
		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
	A						
	B						
	C						
	D						
	E						
	F						
	G						
	H						
	I						
	J						
	K						
	L						
	M						
FOREIGN PATENT DOCUMENTS							
		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
	N						
	O						
	P						
	Q						
NON-PATENT DOCUMENTS							
		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)					DATE
	R	U.S. Patent Application Publication No. US 2001/0037247 A1 dated November 1, 2001 for U.S. Patent Application Serial No. 09/804,586 filed March 12, 2001 by Arthur S. Haseltine. Assignee: Enhance, Inc.					11/1/01
	S	U.S. Patent Application Publication No. US 2001/0032143 A1 dated October 18, 2001 for U.S. Patent Application Serial No. 09/752,980 filed December 29, 2000 by Arthur S. Haseltine. Assignee: Enhance, Inc.					10/18/01
	T						
	U						
EXAMINER					DATE CONSIDERED		
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.							